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Emily Q Settlement Team:

Super TBS Accountability, Communications, and Training (TACT) Task Group

Meeting Notes - October 27, 2010; 10:00 AM - 12:00 NOON

In October 2008, two task groups were formed to create and monitor the development of an accountability structure and training and outreach strategy to implement the Court-approved TBS Nine-Point Plan. In June 2009, the California Department of Mental Health (CDMH) merged the Accountability Structure Implementation Strategy (ASIS) and Technical Assistance, Communications and Training (TACT) task groups to better manage resources due to the State's fiscal situation, loss of staff resources, and the recognition that both task groups were addressing integrated issues. The new task group is known as "Super TACT." – Sean Tracy, Assistant Deputy Director, Community Services Division, DMH.

Attendance: Melinda Bird (Disability Rights, CA by phone), Betsy Fitzgerald (LA County by phone), David Gray (Special Master consultant), Alicia Griffin (DMH), Mary Hargrave (CiMH), Julie Inderkum (DMH), Troy Konarski (DMH), Steve Korosec (Special Master consultant), Rita McCabe (DMH), Janet McKinley (DMH), Kathleen Carter Nishimura (DMH), Jim Preis (Mental Health Advocacy Services, Inc.), Mike Reiter (APS), Cindy Robbins-Roth (Parent/Family Advocate), Richard Saletta (Special Master), Sandra Sinz (APS), Tom Sodergren (Casa Pacifica), Sean Tracy (DMH), Melinda Vaughn (DOJ), Roxanne Vincent (DMH), Barbara Zweig (DMH), and Kim Nguyen Pierce (LA County by phone).

Action Items

- 1. Develop and recommend a trajectory formula and timeline for reaching the 4% benchmark by June 30, 2012.
- 2. Schedule the next monthly TBS Family and Youth Strategy conference call for fourth Monday of the month, November 29th.

A. Welcome and Introductions

Sean Tracy provided the following DMH Report. The state budget has been passed. This will allow CDMH to resume the training process as the Department prepares for the transition to a new state administration. CDMH will submit its October 2010 Annual TBS Assessment Report to the Court.

B. DMH Info Notice 10-20 on Exit Strategy Certification Criteria

- 1. DMH convened a telephone conference call on October 5 regarding the certification criteria. Forty-three MHPs responded to the certification survey.
- 2. Troy Konarski provided an overview of the DMH Info Notice 10-20 which outlined the TBS utilization rates for the Level I and II counties. Counties that were interested in equivalency services contacted the Special Master. Counties were given a checklist that detailed criteria for Equivalency services that was due to DMH on October 22. As of October 26, DMH had received checklists from 43 MHPs, which is posted on the DMH website. DMH will follow up with the remaining counties that have not yet submitted their checklists.
- 3. Five counties have reported that they have met the 4% benchmark of TBS services and the remaining counties are on track to meet the court-ordered June 30, 2012 deadline. DMH will

- continue to work with APS and counties to verify the provision of TBS.
- 4. Julie Inderkum reported that thirty-eight MHPs have submitted meeting reports for the year.
- 5. The 2009 Progress Report was posted on the DMH Web site in March of 2010. The 2009-2010 Progress Report is currently being compiled.

C. TBS Data

- 1. There is no new TBS data since the September 22 meeting to report, although CDMH believes new data will be available within several weeks. CDMH and APS are working on local MHP TBS data reporting guidelines, including a validation tool, and exploring possible trajectory models.
- 2. San Bernardino, Sonoma and Butte had some ideas about how to present their data. Rita McCabe has identified a model currently used by Virginia and New Jersey that may be useful for TBS in California.
- 3. The Special Master, Richard Saletta, reported that the counties have been inquiring as to methods they can adopt in order to develop ways to reach the mandated TBS utilization rate. The Special Master expressed that there is a need to develop a formula for trajectory for counties.

D. TBS Equivalent and Determination

- The Special Master has completed and/or has scheduled visits to various MHPs to discuss or review TBS equivalent cases. Reviews have been completed for Marin, Orange, Los Angeles, Santa Cruz, San Diego and San Francisco counties. The purpose of the equivalent service review and determination is to identify the number of class children who received TBS equivalent services and add this number to the number of children who received TBS.
- 2. The Special Master further explained the meaning of the 4% benchmark, which is not a penetration rate, but relates more to system capacity of the MHPs. Counties can add equivalency data using the review guidelines that were established by the SuperTACT workgroup.
- 3. At this point, Kern, Santa Cruz and Sacramento counties have equivalency reviews scheduled with the Special Master.

E. Training Updates

- 1. Now that the state budget has been passed, scheduled trainings can resume. CiMH and CDMH are working with San Diego County to plan and conduct a TBS training, and are also working on a Small County training and a Family & Youth training.
- 2. Los Angeles County developed and conducted a provider training on October 18 which received very positive comments from participants, especially for its engagement with youth and families and for youth and family participation in the training presentation.

F. Family and Youth Strategy

- The strategy partners have conducted a survey of MHP Family and Youth Outreach and Engagement, and are talking with CMHDA's Small County Committee and System of Care Committee. 92 callers responded to the first family and youth conference call, which was held on October 25th. Feedback from this conference call suggested that callers would like:
 - a. More notice 2-4 weeks in advance, if possible, which could also allow MHPs to provide translators for the discussions.

- b. An agenda in advance of the conference call.
- c. More partner coordination regarding emailing of invites and agendas to various listservs, distribution lists, etc.
- d. More outreach to increase family and youth participation.
- e. Consider holding the calls after business hours, for the benefit of working family members and youth.
- 2. Each month, DMH will host the Family and Youth conference call, CAYEN will develop and hold a youth-specific call and UACF will conduct a family-specific call.
- 3. The Special Master suggested that Cindy Robbins-Roth develop a family and youth presentation to take to the California Mental Health Advocates for Children and Youth (CMHACY).

G. Adjourn